

## WELCOME TO THE NEXT CHAP-TER IN GLOBAL HEALTHCARE

We strive to be different. That is why we asked more than 3,000 globally minded people to help create our new range of global health plans.

Our portfolio offers benefits that are clearly segmented and the extraordinary service you always expect from us. These are more than insurance policies. We also focus on our customers' all-round health throughout a number of wellness services included.

Whenever you need us most, whether going through a serious illness, a health condition, or when you want to insure your health and wellbeing, we are always by your side.



### WHY CHOOSE BUPA GLOBAL ULTIMATE HEALTH PLAN?

This plan was created with you in mind: a person who wants to get the best health care anywhere in the world.

Bupa Global Ultimate Health Plan is the best option for you and your family, with an extensive maternity package after 10 months of insurance, zero-cost coverage for up to two children under the age of 16, per insured parent.

We also offer complete evacuation and emergency transportation coverage, to insure your family is with you when you most need them.

Bupa Global Ultimate Health Plan is the best alternative if you practice extreme sports, covering you whether you are amateur or professional.

To learn more about our portfolio of global health plans, please visit our web site: www.bupasalud.com.

### **EXCEPTIONAL SERVICE AT EVERY LEVEL**

We provide a high level of service in all our policies, through our exclusive resources:

### MEDICAL SERVICE TEAM (MST)

Personalized service from healthcare professionals who accompany you before, during and after an important health event.

### **EXPERT OPINION**

World renowned independent specialists provide you with an expert opinion in case of a serious, complex or chronic illness. This service is designed to help you make an informed decision during a vital and important moment.

### WELCOME CENTER

We invite you to visit the Welcome Center, an online guide that helps you understand better the details of your policy, and allows you to solve any questions, check status of requests online and locate a hospital, among many other services, in an easy and friendly way.

### MYBUPA APP

Your policy in your hands: generate your virtual ID card, consult the status of a claim, download your Explanation of Benefits, and access a Medical Facilities search engine.

# **SUMMARY OF BENEFITS**

DEDUCTIBLE OPTIONS	
Plan 1 US\$0   Plan 2 US\$1,000   Plan 3 US\$2,000	0
PROVIDER NETWORK	
In Latin America In the U.S.A. In the rest of the world	Open Open Open
BENEFITS	
All the benefits on this table, even those paid in full, accumulate towards the total annual maximum limit.	Maximum coverage per policy year Unlimited
HOSPITALIZATION AND TREATMENT IN HOSPITAL	
Room and board (private room)	100%
Accommodation charges for companion in case of a hospitalization	US\$17,000
Extra bed in the hospital for a companion in the same room	100%
Operating room, prescription drugs, and dressings	100%
Intensive care	100%
Surgery, including surgeon and anesthesiologist's fees	100%
Pathology, radiology, and diagnostic tests	100%
Physiotherapists, occupational therapists, speech therapists, and dieticians	100%
Obesity surgery (24-month waiting period)	100%
Preventive surgery	100%
Prosthetic implants and appliances	100%
Prosthesis	100%
Reconstructive surgery	100%
IN-PATIENT AND/OR OUT-PATIENT CARE	
Advanced imaging: MRI, PET, CAT	100%
Congenital and/or hereditary conditions	100%
Cancer treatment (includes bone marrow transplant)	100%
Transplant services	100%
Kidney dialysis	100%
AIDS/HIV, lifetime (1-year waiting period)	US\$1,500,000
Dangerous activities and extreme sports (amateur, professional or for compensation)	100%
Autism	US\$50,000
Alzheimer's disease, coverage for additional expenses, lifetime	US\$100,000

OUT-PATIENT TREATMENT	
Out-patient surgery	100%
Diagnostic procedures, pathology, and lab tests	100%
Physician and specialist fees	100%
Qualified nurses	100%
Physiotherapists, osteopaths and chiropractors	100%
Occupational and orthoptic therapists	100%
Podiatry	100%
Complementary therapists: acupuncture, reflexology	100%
Alternative medicine consultations: naturopathy, homeopathy, Chinese medicine	100%
Prescription drugs and dressings	100%
Durable medical equipment	100%
Dietetic guidance	100%
Urgent Care Facilities and Walk-in Clinics in the U.S.A.	100%
· US\$50 copay	
Not subject to deductible	
MENTAL HEALTH	
Mental health during hospitalization	100%
Treatment for anxiety or psychotic crisis during hospitalization, up to 20 visits	US\$70,000
Out-patient mental health	100%
MATERNITY AND BIRTH (10-MONTH WAITING PERIOD)	
Normal delivery and elective caesarean section, per pregnancy, no deductible	100%
Medically necessary caesarean section, no deductible	100%
Complications of maternity and birth, lifetime, no deductible	US\$1,500,000
Newborn addition to policy without underwriting	Yes

EVACUATION AND TRAVEL	
Medical evacuation	100%
Non-medical evacuation in case of conflicts and natural disasters	100%
Medical repatriation	100%
Travel expenses for one companion, for evacuation or repatriation	100%
Food and transportation expenses for a companion, per day, max. 10 days	US\$16,000
Travel expenses for children	100%
Travel, food and transportation expenses for compassionate visit, for up to three relatives	100%
Compassionate emergency repatriation expenses	100%
Local air ambulance	100%
Local ground ambulance	100%
Repatriation of mortal remains	100%
DENTAL TREATMENT	
Dental treatment related to a covered accident	100%
Dental treatments: fillings, root canal, dental extractions, anesthesia (6-month waiting period)	US\$4,000
Major restorative treatment, non-cosmetic: bridges, crowns, dental implants, dentures (6-month waiting period)	US\$4,000
Orthodontics, non-cosmetic (12-month waiting period)	US\$4,000
PREVENTIVE TREATMENT	
Health check-up, no deductible (10-month waiting period)	US\$7,500
Vaccines for children, influenza, HPV, vaccinations for travel, pneumococcal vaccine, malaria medication	100%
Eye exam, no deductible, 1 per policy year, no deductible	100%
Preventive dental exam, no deductible, 2 per policy year (6-month waiting period)	100%
Cancer genetic test (subject to certain restrictions)	100%
HEARING AND VISION	
Hearing aids	100%
Spectacle frames, glasses, and contact lenses	US\$4,000
Refractive surgery, 1 per eye, lifetime	100%
REHABILITATION AND PALLIATIVE CARE	
Home nursing	100%
Hospice and palliative care	100%
Multidisciplinary rehabilitation	100%
ADDITIONAL BENEFITS	
Extended coverage for elegible dependents due to the death of the Policyholder	2 years
Zero-cost coverage for two children of up to 16 years of age, per insured parent	Yes
Some procedures, treatments, services or benefits included in this summary are subject to pre-auth	norization by Bupa, as pe

Some procedures, treatments, services or benefits included in this summary are subject to pre-authorization by Bupa, as pe the Bupa Global Ultimate Health Plan's Table of Benefits.

### IMPORTANT INFORMATION

- Eligibility up to 74 years of age.
- · No general waiting period. Certain benefits have specific waiting periods.
- · One worldwide deductible, up to the equivalent of two per family, per policy year.
- · All benefits are per insured, per policy year, unless otherwise stated.
- · All benefits are subject to deductible, unless otherwise stated.
- All covered benefits are paid according to the usual, customary and reasonable expenses for that treatment or service in the country in which the covered medical service is provided.

### THE BUPA GLOBAL LATIN AMERICA DIFFERENCE

By choosing us, you join one of the leading international health insurance companies.

Bupa Global Latin America provides international health insurance, local health insurance, and travel insurance to around 80,000 customers. Main operations include Guatemala, Panama, Dominican Republic, Colombia, Ecuador, Bolivia and Chile, as well as a health provision business in Peru.

We are part of Bupa, a leading health insurance company with more than 70 years of experience. Health insurance accounts for the major part of our business caring for 18m customers. We operate clinics, dental centers and hospitals in some markets. We run aged care businesses in the UK, Australia, New Zealand and Spain.

### WE INVEST IN HEALTH

Your health is at the heart of everything we do, promoting innovation and offering access to the first-class services you deserve.

### FINANCIAL REASSURANCE

Health insurance should not be just about your health. It should also give you the peace of mind that comes with not worrying about unexpected costs. With us by your side you can simply focus on enjoying life.

### **MULTILINGUAL ADVISERS**

When it comes to healthcare advice, we know that speaking to someone in your own language is more than reassuring. That's why we have a team of advisers that can offer help in multiple languages.

### PRE EXISTING CONDITIONS

We don't believe past health issues should prevent you from enjoying your future. That's why, when you join our global health plans, many pre-existing conditions can be covered.

This summary is for information purposes only. The details of benefits, limitations and exclusions can be found in the Terms and Conditions of the Bupa Global Ultimate Health Plan, which will prevail over any informative document. This is a complimentary translation from the original document in Spanish. In case of discrepancy between the Spanish and the English versions, the Spanish version shall govern.



# **KNOW MORE**



If you need more information, we are here to help.
Please visit www.bupasalud.com.



Regulado y Supervisado por la Superintendencia de Seguros y Reaseguros de Panamá

